

A reduced data set leads to increased savings.

Overview

A major healthcare company, with operations in more than 100 countries, was involved in a contract dispute which the General Counsel of Litigation described as a “high costs/low merits” case.

- Reduced size of original data set by 75%
- Saved \$550,000 in potential additional costs

Challenge

Due to these circumstances, there existed a high potential for discovery costs to become disproportionate to legal risks. The company, merits counsel and discovery counsel engaged in a targeted search protocol for collection to gather mostly responsive information.

Some of the primary hurdles involved in this case:

- T238 GB were collected for the document set;
- Data came from numerous locations, including client machines, email servers, file servers and archives;
- Finding an efficient method of review to further limit costs.

Solution

Utilizing D4’s industry-leading tools and techniques, steps were implemented to quickly reduce the eDiscovery burden on the healthcare company.

Reducing the Data Set

With 238 GB in the document set and using the workflows depicted below and applying their advanced technologies, D4 reduced the volume to a potentially relevant 56 GB in order to rein in costs.



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Simplifying the Review Volume

With more than 217,000 items in the Relativity review environment, counsel looked to gain efficiency in review. After consulting with D4 and outside counsel, the strategy of utilizing “Near Duplicate Technology” was decided upon to carry over designations from the already relevant data that had been reviewed by outside counsel. Risk was determined to be low based on case-specific criteria, as any potentially sensitive data was removed for full review. Furthermore, we followed a solid quality control review in terms of sampling results from near duplicate data sets. Claw-back provisions were put in place, in order to ensure the defensibility of process. By utilizing a pre-existing review process, a significant number of documents were efficiently reviewed.

Results

We completed our production after reviewing documents and employing technological solutions and protocols developed by attorneys. By applying D4’s tools and techniques, this healthcare provider was able to reduce the size of the original data set by over 75%. In addition, the technologies that were used to supplement review alone saved \$550,000 of potential additional costs.